

Terms & Conditions

Ordering

- Orders can be placed by calling a sales person, our Customer Service Department, Fax, Email or via our website

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- Our terms are Net 20 days
- A Finance charge of 1 ½% will be assessed over 20 days
- Overdue amounts plus finance charges will be collected on all accounts past due

Payment

- MC, Visa, American Express, Check/Money order or electronic payment will be accepted. Once an account has been established, payment within terms.

Freight

- Freight charges on orders requiring shipment by freight carrier will be added to invoice
- Orders under \$100.00 are subject to a \$5.00 small order charge plus freight

Baxter Deliveries

- All orders delivered by Baxter trucks incur no freight charges
 - A minimal fuel surcharge will apply

Custom orders

- Custom orders must be approved and signed by the customer and Baxter representative
- All custom orders must be paid in advance of ordering
- There is a minimum of \$100.00 on all custom orders (or a \$10.00 small order charge)
- Custom orders are non-cancelable and non-returnable
 - All sales are final on custom orders

Returns

Stock items

- Returns must be made within 30 days of receipt of order
- They are subject to a minimum restocking fee of 15%
- The restocking fee is charged in addition to freight
- Products must be in resalable condition

Non-stock items

- Returns will not be accepted without prior authorization
- Returns must be made within 15 days of receipt and are subject to a minimum restocking fee of 20% of the original item value.
- Manufacturer's restocking fees and freight may be charged in addition to Baxter charges.
- Order minimums may apply, contact salesman for details